

Disinfection and sanitizing recommendations applicable to IDEMIA Biometric Terminals

Courbevoie, France
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As described in our April 10th 2020 Information Bulletin and reiterated in this page, IDEMIA would like to remind the disinfection and sanitizing *Dos & Don'ts* recommendations applicable on Biometric Terminals.

Our recommendations



1) Use Best Practices for Hand Sanitation of Users

- Instruct users to thoroughly clean their fingers and hands with an alcohol-based rub, or wash with soap and water BEFORE and AFTER touching the device
- Ensure that the fingers and hands are completely dry before touching the device



2) Cleaning and Disinfecting the Biometric Device itself

Moisten a non-abrasive wipe (such as Economizer® Wipers or 3M Scotch-Brite® High Performance Cloth) **with the following disinfectants**

- ✓ Windex® Multi-Surface Disinfectant or another similar product containing L-Lactic acid;
- ✓ Hydrogen peroxide

Wipe the device surface and leave the surface wet with disinfectant for at least 5 minutes

Following practices permanently damage and affect the performances of the device

DON'T



Don't use Bleach or disinfectants containing aggressive substances such as Chlorine, Soda, Alcohol, Quaternary ammonium etc.



Don't spray directly on the biometric sensor or casing of the terminal itself



Don't use abrasive cloths or wipes (e.g., paper towels)