

USBSER.SYS file Missing

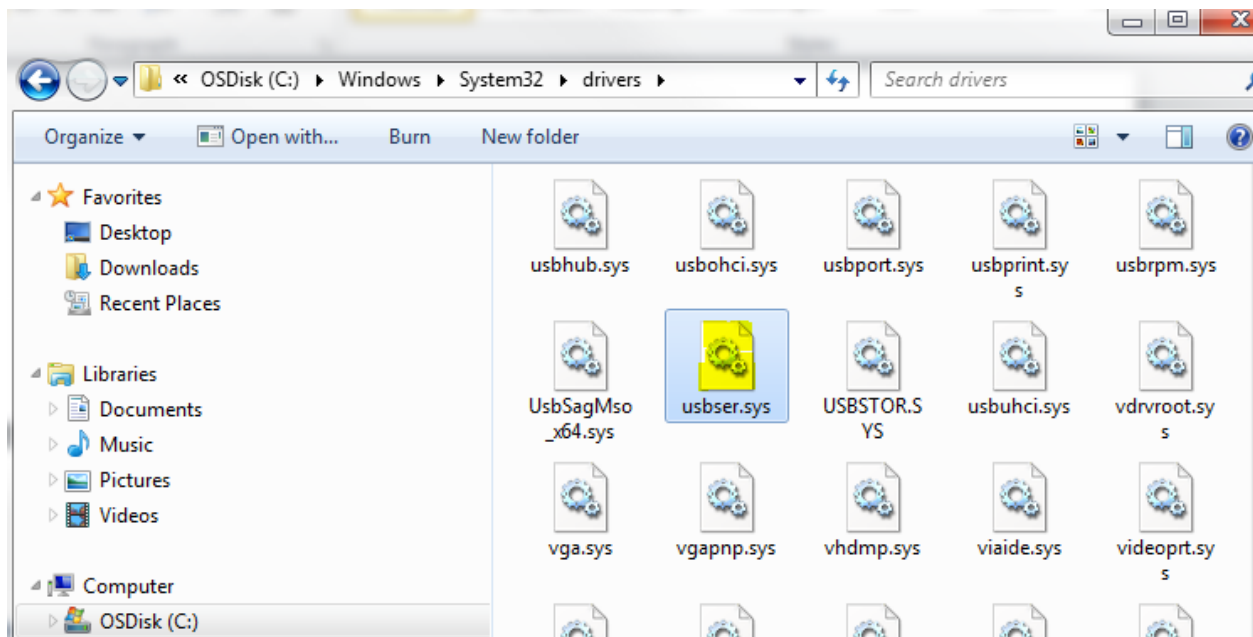
Problem: When plugging USB cable and separate power to a 4G device no notification change in device manager, missing Usbser.sys file in your computer.

Possible solution:

Check location C:\Windows\System32\Drivers

If missing, retain this sys file from another PC and place in C:\Windows\System32\Drivers to correct issue.

Contact tech support for file.



For windows 7 you might have to change your folder options, uncheck hide extensions for known file types

