

Site Keys

What is a Site Key? (Download the Operator Manual for more information in Section 8.1)

A Site Key is like a passphrase for the Smart card, in this example we have a Site Key of “Cat”; the 4G reader (A) has the same Site Key so it matches.

Reader A “Cat”



Card with Site key “Cat”

Reader B “Dog”

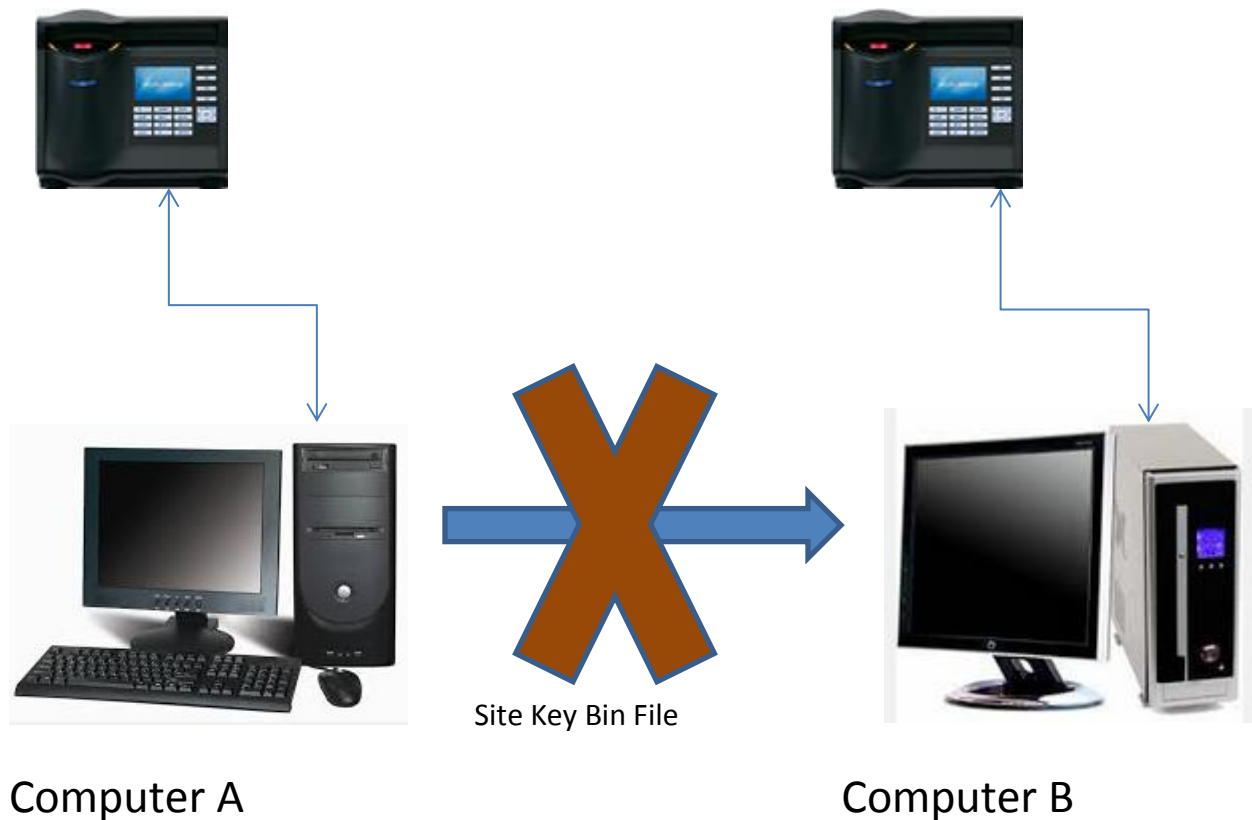


Card with Site key “Dog”

The Second 4G reader (B) has a passphrase of “Dog” if you took the Smart card with Site Key of “Cat” to the reader (B) with Site Key of “Dog” it would not match and visa versa.

Can I transfer my Site Key Bin file from one PC to another?

No, Bin files are encrypted with the Mac Address of your Network card. If you transfer the original Bin files from Computer A to Computer B you won't be able to use that Bin file due to the different Mac Network card.



What if I forgot my Site key?

Don't, there is no way to retrieve Site keys.

What are my options?

You can reset the site key on the 4G reader itself however the existing cards will no longer work. You would then need to purchase new Cards, create new Site key and start over.

Please go to <http://service.morphotrak.com/how-to.html> and review the how to section on how to create a site key and enroll using Smart cards.

Get more information with the Operator manual from this link <http://service.morphotrak.com/brochures.html>