

MEMS migrate to Morpho Manager

Warning Please read the following

- Migrate to MorphoManager MEMS need to be at version 7.3.
- Oracle Database is not supported with MEMS Migrator
- Please note only Numeric User ID supported. Please update users ID prior any migration to MophoManager and card must be re-encoded with the new User ID as well.
- No letters can be included in the User ID and must be changed to numeric ID before the migration.
- Example L12458 needs to be changed to 12458 in MEMS

Warning

- Please be aware only the following data will be migrated from MEMS to MorphoManager:
- **1. Users (or Personnel) :**
- A. User Defined fields, from 1 to 10 if activated in MEMS
- B. Templates
- C. Name
- D. UserID – a warning will alert the user during only numeric data the process
- E. Name (first name, last name) : Fields are no more truncated.

Warning

- F. Country
- G. Photo
- H. Time mask
- I. Title, note that this field is incorrectly mapped to Job Title in MorphoManager. The content differs from customer to customer.

Warning

- **2. Devices**

- A. Name

- B. IP or address : Note that the port number will be set to the default one : 11010

- **3. Group Devices**

- A. No group devices will come across from the Migration.

Warning

- **4. Database**
- A. The MA 5xx Database has to be a number between 0-4.
- B. The 2G devices have multiple databases, usually 5 databases. Some devices have 15 databases. The operator can specify to which MA database a user should be added to. MM only supports databases 0 to 4.

Backup Database

- 1. **Backup Database:**
- -Backup the “**server.mdb**” and (Optional)“reports.mdb” MEMS database files found in the “C:\sagem\mems” or “c:\program files\sagem\maes” folder.
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- 2. **Backup License:**
- -Run Windows Registry Edit (by typing **regedit** and then enter at the Run command).
- -Navigate to
HKEY_LOCAL_MACHINE\SOFTWARE\Sagem\MorphoKit\license
- -Right click on this directory and then click on export.

Migration

- With the migration , more than likely that only the User ID will come across, you might have to add the Biometric Devices, the User distribution group, User policy's and Biometric Device Profile in Morpho Manager.
- ** This should be done in a test environment prior going live**

Obtain a ticket

- Once you are ready to move from MEMS to Morpho manager, and you have read and understood the documentation contact the cscenter@morpho.com to obtain a ticket from the call center and a technician will reach out to you.

Website

- Please visit our website, Service.morphotrak.com for software, firmware, videos and PDF's.