

Common error:

*“Set up could not find
config file.”*

➤ You are installing Secure Admin Server and right at the end of the installation you get a error message:

“Set up could not find config file”

➤ What do you do?

- Finish the installation of Secure Admin Server
- Once complete remove Secure Admin Server
- That's right remove Secure Admin Server

- Now that Secure Admin Server has been removed you have to correct the problem
- Why did this happen?
- Your computer is missing MSXML 4.0 Service Pack 3

➤ Use this link to download the patch

➤ <http://www.microsoft.com/en-us/download/details.aspx?displaylang=en&id=15697>

➤ Only Install the MSXML.MSI portion!



<input type="checkbox"/> File Name	Size
<input checked="" type="checkbox"/> msxml.msi	2.3 MB
<input type="checkbox"/> MSXML4 SP3 RTM Release Note.htm	51 KB
<input type="checkbox"/> msxmlcab.exe	695 KB

➤ Now that you have attach the Patch, re-install Secure Admin Server to the SQL

➤ Problem solved!

Website

- Please visit our website, service.morphotrak.com for software, firmware, videos and PDF's.