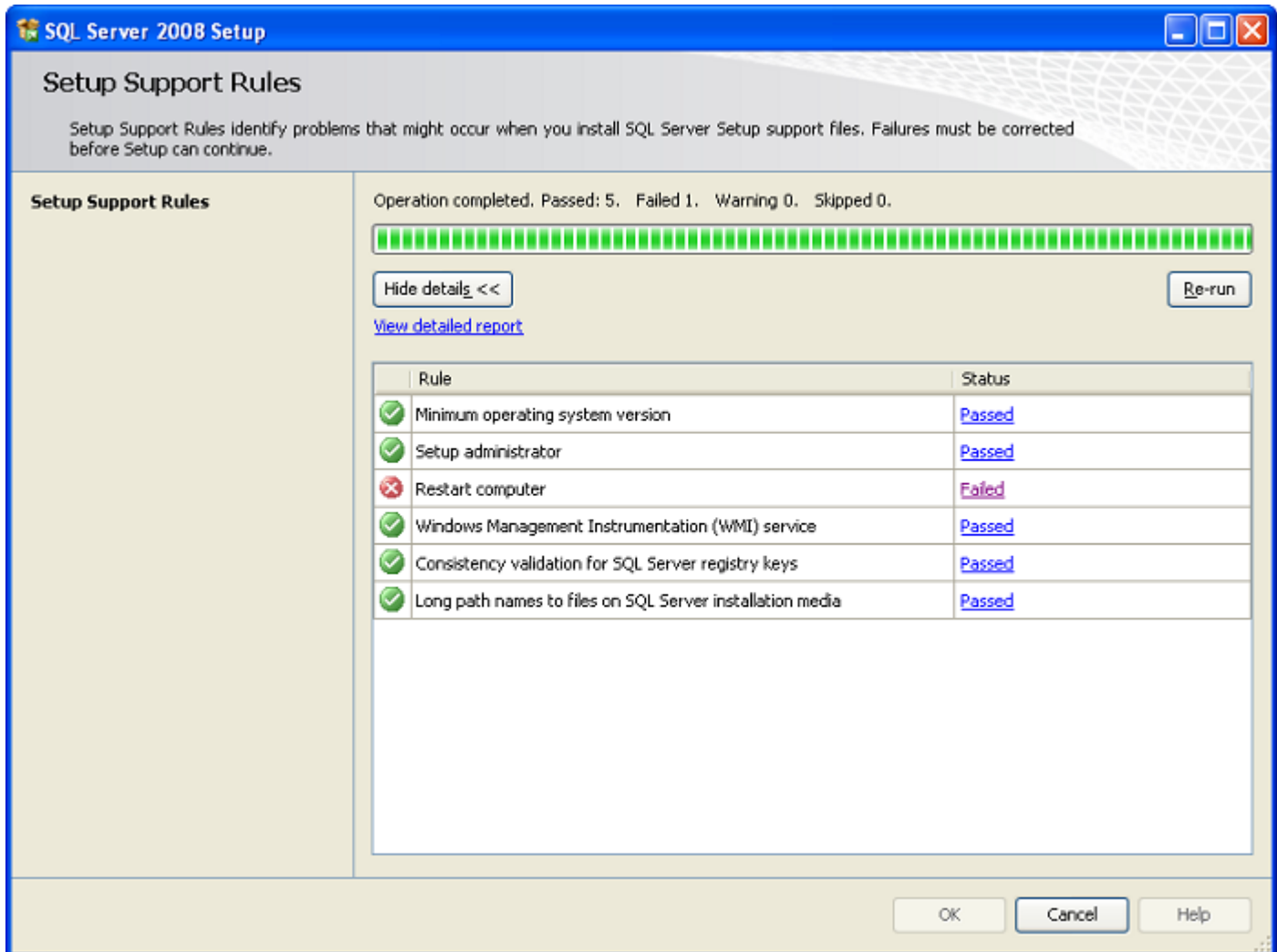
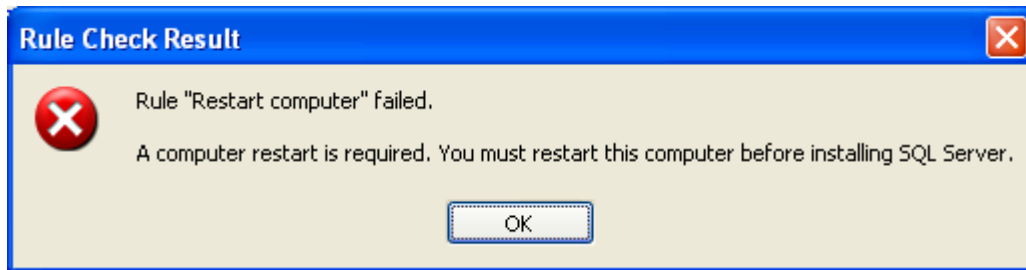


## **Problem Description restart Computer when installing SQL.**

Trying to install SQL Server 2008 Developer edition setup fails at the Setup Support Rules page on the Rule "Restart Computer". The following error message appear on screen: "Restart computer failed".



Rule "Restart Computer" failed.  
A computer restart is required. You must restart this computer before installing SQL Server.



The error message asks for a computer restart, but after rebooting the computer many times, setup keeps failing on the same step.

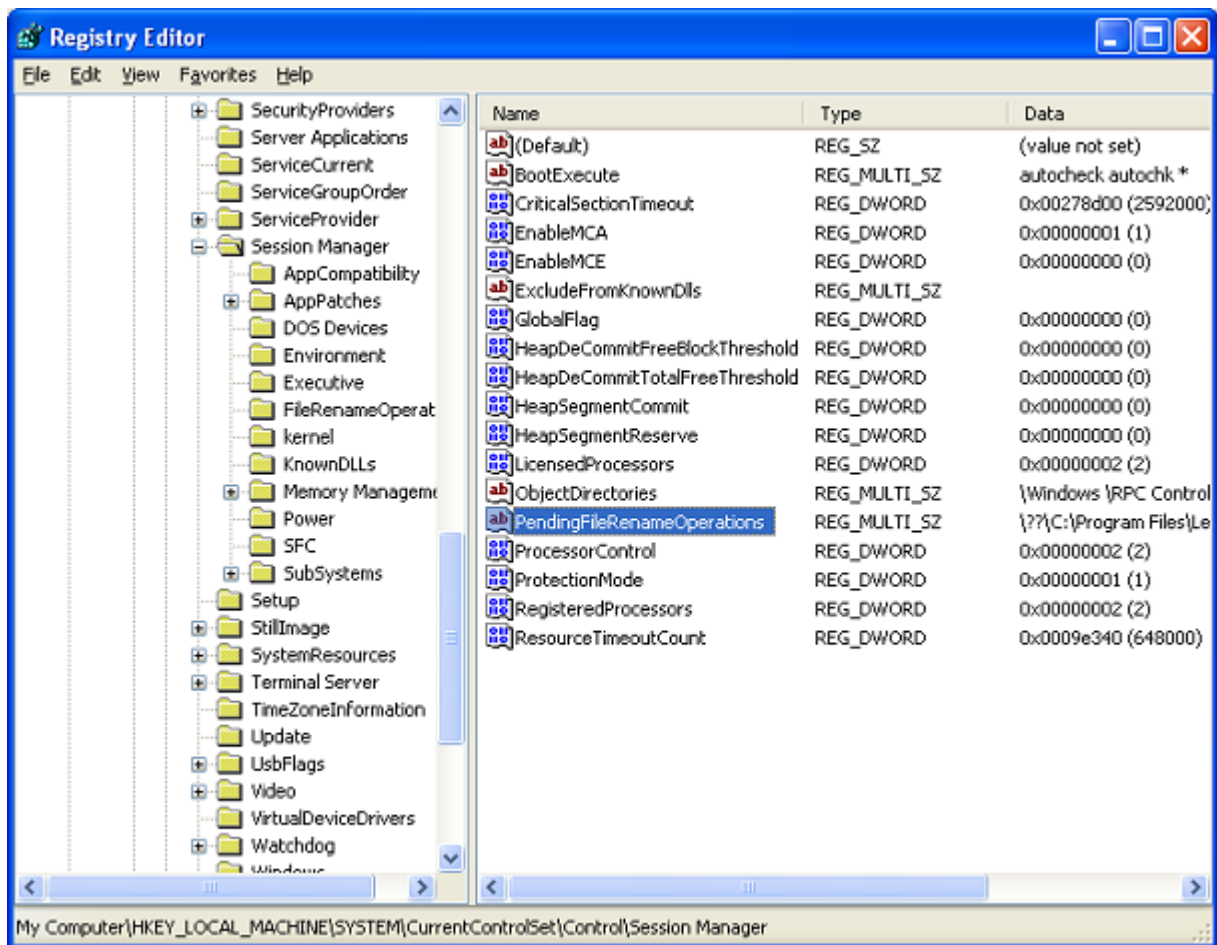
### **Cause.**

In general, a previous program installation created pending file operations on the installation machine.

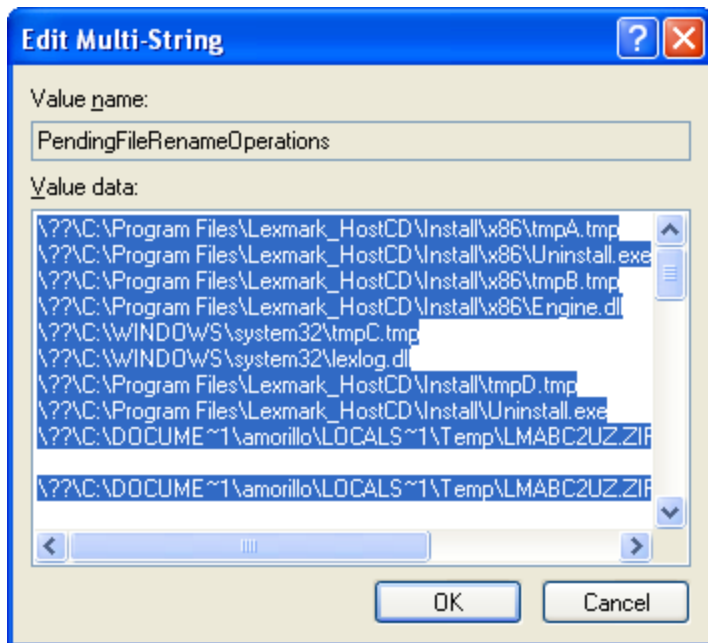
### **Solution.**

Please follow the steps below:

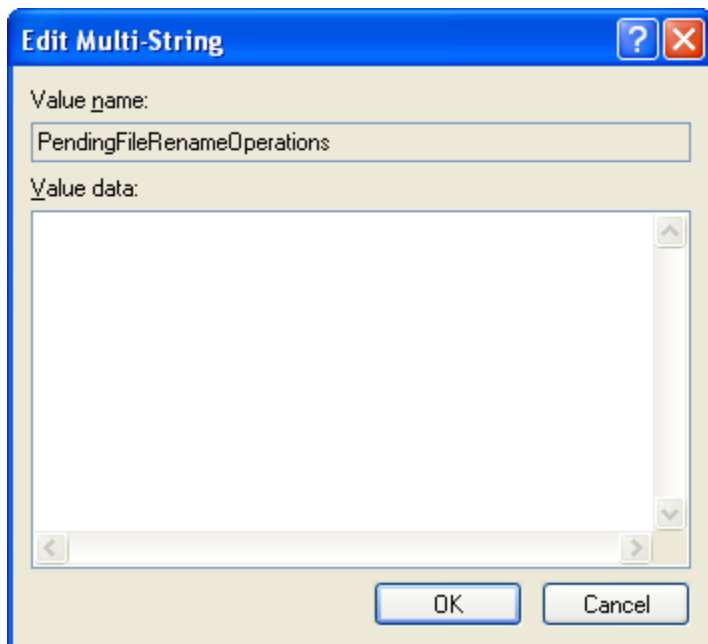
- 1) Open the registry.
- 2) Open HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Session Manager



3) Double click "PendingFileRenameOperations"



4) Press the key "Delete" on your keyboard.



5) Press OK and close the registry.

6) Click Re-Run

