

Issues when Migrate from Windows XP to Window 7 using the Backup utility can't find database

(Download the latest version of SecureAdmin 4.1.18.0.1.0. Call MorphoTrak Support at 888-940-7477 for download link.)** if current version of Secure Admin is 4.1.12 go to 4.1.16 first** If you have 4.1.19.02 no issues to go from older version to 4.1.19.02

1. From current Windows XP PC, upgrade to the latest SecureAdmin software.
2. Perform database backup using the SecureAdmin SA DBBackupRestore tool and copy backup file to new Windows 7 machine. If tool is unable to detect SQL Server, then enable the SQL Server Browser service and repeat this step. See below for instructions.
3. Install latest version of SecureAdmin on Windows 7 machine.
4. Perform database restore using the SecureAdmin SA DBBackupRestore tool on Windows 7 PC. If tool is unable to detect SQL Server, then enable the SQL Server Browser service and repeat this step. See below for instructions.

Enable SQL Server Browser service

Go to the Windows Services Management Console and make sure that the SQL Server Browser service is set to **Automatic** and that status is **Started**.

