Installation Issues with Secure Admin with the following Operating System

-Recommend to use version 4.1.20.1

Windows 8.1
Windows Server2008 R2
Windows Server2012 R2
*Windows 10

*Windows 10 is not supported O/S with Secure Admin

The following Operating systems all use Net Framework 4.5.2 by Default

Windows 8.1
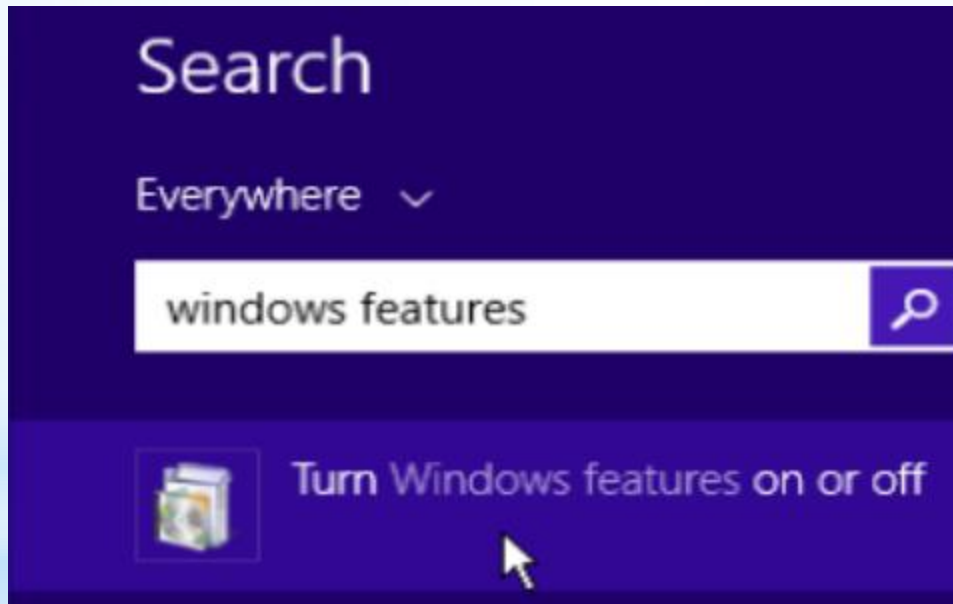**Windows Server2008 R2**
Windows Server2012 R2
***Windows 10**

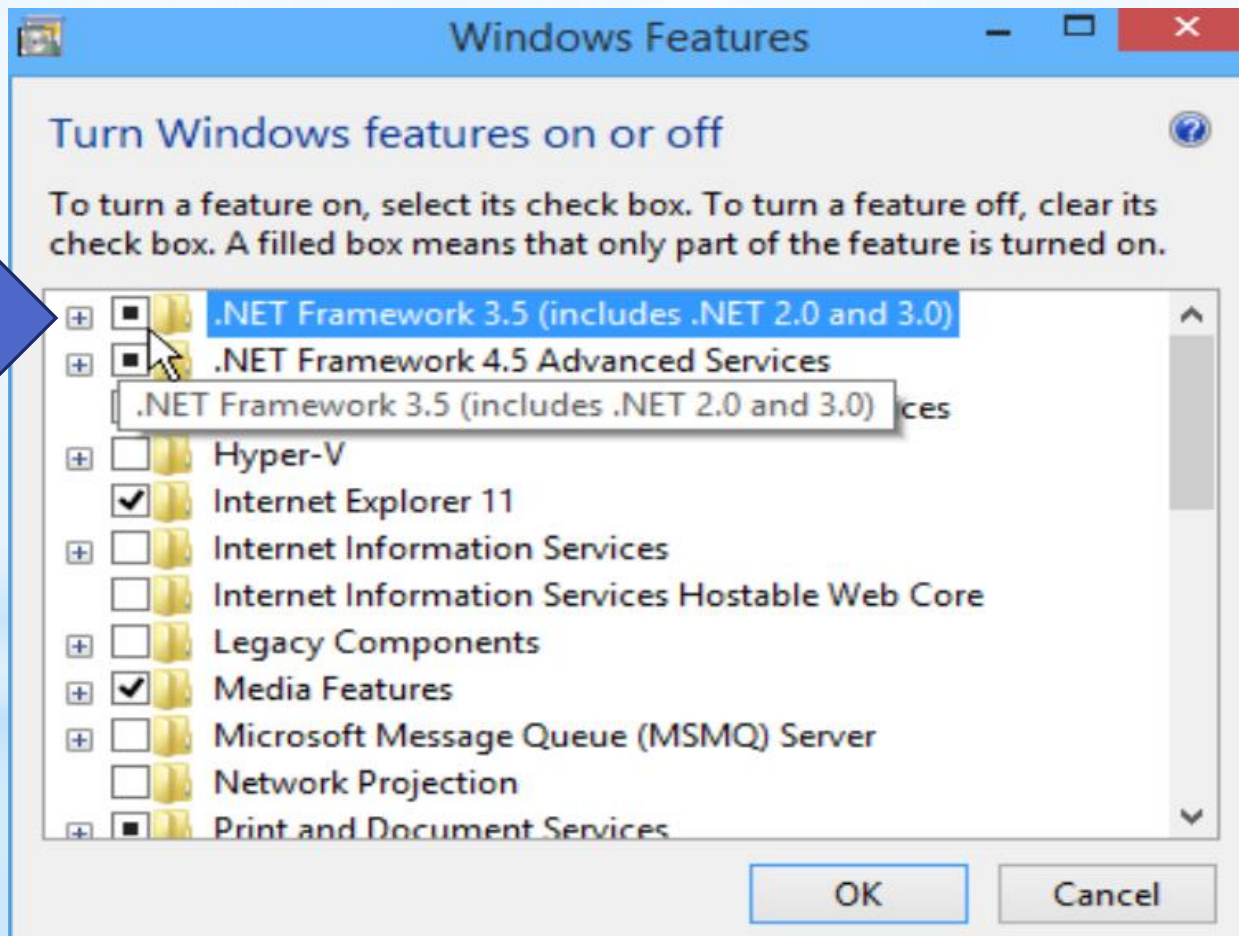**Secure Admin requires Net Framework of 3.5**

Solution?

Enable .Net Framework of 3.5

From the Search window type: Windows Features

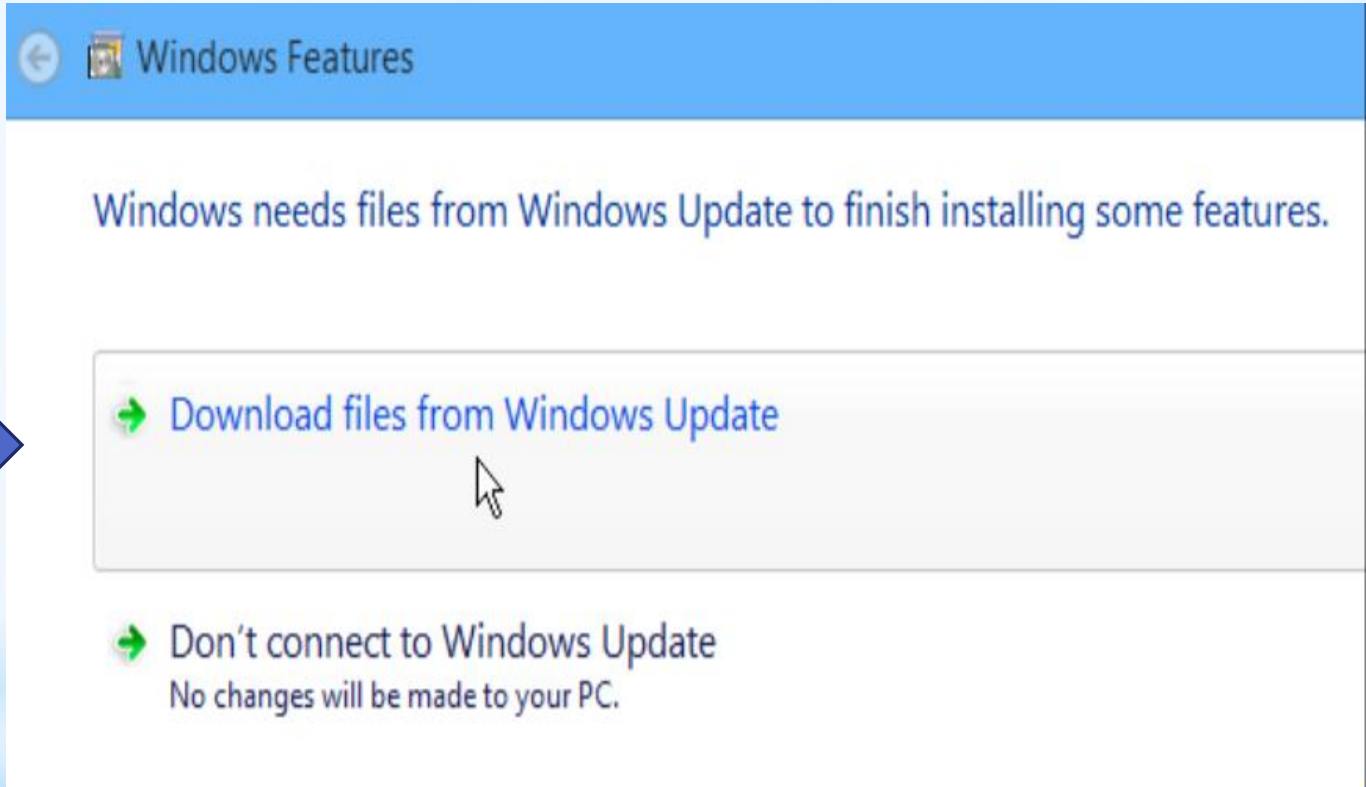*This is only an example and might be different between Operating Systems

Tick the box next to.Net Framework 3.5 (includes .NET 2.0 and 3.0)

Wait while .Net Framework is installed on your system- it only takes a few seconds.

Immediately afterwards, you will be prompted to download updates for it

Windows Update

*Windows 10

Windows 10 is not an Officially supported Operating system with Secure Admin.

However it <u>might</u> be possible to install Secure Admin with the previous instructions, use version 4.1.20.1.

Website

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