QUICK START GUIDE
Morpho 3D Face Reader™
# Table of Contents

1. **STEP ONE: OVERVIEW** ........................................... 1
2. **STEP TWO: WIRING** ............................................ 4
3. **STEP THREE: COMMUNICATION** .............................. 8
4. **STEP FOUR: ACP OR SDAC** .................................. 13
5. **STEP FIVE: ADMINISTRATION** ............................... 16
6. **STEP SIX: SOFTWARE** ......................................... 17
7. **STEP SEVEN: ENROLLMENT** ................................ 22
Morpho 3D Face Reader™ Overview

1. Projector
2. Color Camera
3. Black & White Camera
4. 4" TFT LCD Screen with Resistive Touch Panel
5. USB Port (Bottom)
6. Power Input
7. Ethernet & PoE
8. I/O Port (Wiegand & RS-485/232)
   28 Pin Connector
9. Cooler Fan
10. Heat Sink
11. Tamper

NOTE: Product images are not to scale.
# Morpho 3D Face Reader™ Checklist

<table>
<thead>
<tr>
<th>QTY</th>
<th>ITEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Morpho 3D Face Reader™</td>
</tr>
<tr>
<td>1</td>
<td>External 2-pin or 3-pin power cable</td>
</tr>
<tr>
<td>1</td>
<td>External 28-pin signal cable</td>
</tr>
<tr>
<td>1</td>
<td>Micro-USB device cable</td>
</tr>
<tr>
<td>1</td>
<td>Installation CD</td>
</tr>
<tr>
<td>1</td>
<td>Installation Guide (on Installation CD)</td>
</tr>
<tr>
<td>1</td>
<td>Operator’s Manual (on Installation CD)</td>
</tr>
<tr>
<td>1</td>
<td>Quick Start Guide (on Installation CD and printed copy in package)</td>
</tr>
<tr>
<td>1</td>
<td>1/8” pin-in-hex security key 2.5”</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>QTY</th>
<th>ITEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Micro-USB PC cable</td>
</tr>
<tr>
<td>1</td>
<td>DC &amp; I/O lines ferrite core</td>
</tr>
<tr>
<td>6</td>
<td>#4-8 1” nylon wall anchors</td>
</tr>
<tr>
<td>6</td>
<td>#6-32 3/4” Philips pan-head screws</td>
</tr>
<tr>
<td>6</td>
<td>#6 1” Philips pan-head self-tapping screws</td>
</tr>
<tr>
<td>29</td>
<td>Crimp connectors, B Wire (RoHS)</td>
</tr>
<tr>
<td>1</td>
<td>Wall mounting plate</td>
</tr>
<tr>
<td>2</td>
<td>6-32 security screw, pin-in hex, 3/8”</td>
</tr>
<tr>
<td>2</td>
<td>0.013” ID, 3/8” OD, 1/32” thick, fiber washers</td>
</tr>
</tbody>
</table>

**NOTE:** Electronic documentation is provided in Adobe® Acrobat® format (PDF). Adobe® Acrobat® Reader is available on the Installation CD or at http://www.adobe.com
Ideal Deployment Environments

Indoor Solutions

These versatile solutions are perfect for indoor environments where restricted access to specific areas is required such as, in corporate environments where employee time and attendance is a key factor in managing the workforce, or in labs where access to clean rooms is restricted. Our full featured solutions unleash a combination of power, usability and more. Operating temperature is +41° to +113°F (+5° to +45°C).
There are five communication types that can be used by the device:

8. RS-485  
5. USB  
8. RS-232  
7. Ethernet  
8. Wiegand

(Refer to Page 1)

**RS-485**

- Use CAT-5 UTP (or better) cable (shielded recommended) with a characteristic impedance of 120 ohms.
- AWG 24 should be the minimum wire gauge used.
- Choose an Idemia approved RS-232 to RS-485 converter that supports Sense Data to switch from Send to Receive mode. B&B Electronics model # 485TBLED RS-232/RS-485 converter is recommended.
Wiring (continued)

RS-232 PC Communication
Use CAT-5 UTP (or better) cable (shielded recommended). Cable should be run in a direct (homerun) connection from the unit to the PC’s DB9 COM port.

Ethernet
Ethernet connection to the device is made through a standard RJ-45 connector on the back of the device. Use CAT-5 UTP (or better) cable.

USB
Standard cable with Micro AB plug to A plug (USB on the Go) is used.

Wiegand Output to Access Control Panel (ACP)
- For 18 AWG, the maximum cable distance is 500 ft. (150m); for 20 AWG, the maximum is 300 ft. (90m); for 22 AWG, the maximum is 200 ft. (60m).
- Three-conductor wire (shielded recommended) is required for Data 0, Data 1, and WGN.

Power
For most installations, use 18-22 AWG cable. Remember to calculate line-loss when selecting cable.

IMPORTANT: Refer to local electrical codes and standards before selecting a cable type.
* IDEMIA always recommends the use of Wiegand ground
## 28-Pin Signal Connector

<table>
<thead>
<tr>
<th>Pin No.</th>
<th>Function</th>
<th>Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>RS485A</td>
<td>Blue</td>
</tr>
<tr>
<td>3</td>
<td>RS485B</td>
<td>Blue/Black</td>
</tr>
<tr>
<td>5</td>
<td>SGND</td>
<td>Black/Red</td>
</tr>
<tr>
<td>7</td>
<td>WIEGAND_LED_IN0</td>
<td>Grey/Black</td>
</tr>
<tr>
<td>9</td>
<td>Not Connected</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>WIEGAND_LED_OUT0</td>
<td>Brown/Green</td>
</tr>
<tr>
<td>13</td>
<td>WIEGAND_LED_OUT1</td>
<td>Brown/Black</td>
</tr>
<tr>
<td>15</td>
<td>TTLOUT_0H</td>
<td>White/Brown</td>
</tr>
<tr>
<td>17</td>
<td>TTLOUT_0L</td>
<td>White/Red</td>
</tr>
<tr>
<td>19</td>
<td>TTLOUT_1H</td>
<td>Brown/White</td>
</tr>
<tr>
<td>21</td>
<td>TTLOUT_1L</td>
<td>Yellow/Black</td>
</tr>
<tr>
<td>23</td>
<td>TTLOUT_2H</td>
<td>Grey/Orange</td>
</tr>
<tr>
<td>25</td>
<td>TTLOUT_2L</td>
<td>White/Orange</td>
</tr>
<tr>
<td>27</td>
<td>RELAY_NO</td>
<td>Yellow</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Pin No.</th>
<th>Function</th>
<th>Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>RS232_RX</td>
<td>Violet/White</td>
</tr>
<tr>
<td>4</td>
<td>RS232_TX</td>
<td>Violet</td>
</tr>
<tr>
<td>6</td>
<td>SGND</td>
<td>Black/Red</td>
</tr>
<tr>
<td>8</td>
<td>WIEGAND_DIN0</td>
<td>Green/White</td>
</tr>
<tr>
<td>10</td>
<td>WIEGAND_DIN1</td>
<td>White/Black</td>
</tr>
<tr>
<td>12</td>
<td>WIEGAND_DOUT0</td>
<td>Green</td>
</tr>
<tr>
<td>14</td>
<td>WIEGAND_DOUT1</td>
<td>White</td>
</tr>
<tr>
<td>16</td>
<td>WGND</td>
<td>Black/White</td>
</tr>
<tr>
<td>18</td>
<td>TTLIN0</td>
<td>Yellow/Blue</td>
</tr>
<tr>
<td>20</td>
<td>TTLIN1</td>
<td>Blue/Brown</td>
</tr>
<tr>
<td>22</td>
<td>TTLIN2</td>
<td>Brown/Violet</td>
</tr>
<tr>
<td>24</td>
<td>TTLGND</td>
<td>Green/Brown</td>
</tr>
<tr>
<td>26</td>
<td>RELAY_NC</td>
<td>Orange</td>
</tr>
<tr>
<td>28</td>
<td>RELAY_COM</td>
<td>Grey</td>
</tr>
</tbody>
</table>

* Colour codes are different from previous product series
Power

Power Supply
Use an external power supply that provides a voltage between 12V to 24V and a minimum of 1A at 12VDC per device. The power supply should be regulated, filtered, and dedicated to Morpho products only. If sharing power between devices, be sure that each unit receives 1A (e.g. two units would require a 12VDC, 2A supply).

A battery backup or uninterrupted power supply (UPS) with built-in surge protection is recommended.

Power Over Ethernet (PoE)
When the device is powered over Ethernet, an IEEE 802.3af compliant Active Midspan Injector must be used. This injector is not supplied with Idemia products.

PoE Injector Specs
- Input Voltage: 90-264 VAC, 60 Hz
- Input Current: 0.4A @ 100VAC
- Output Voltage: -48VDC
- Output Current: 0.25A
- Power: 12W

WARNING: Under powering may cause memory and data corruption; over powering may cause hardware damage. Both of these situations will void the warranty.
Remove the plastic film protection before powering ON the 3D Face device.
When the device is connected to a PC workstation for the first time, a *Found New Hardware* message will be displayed.

The Hardware Installation Wizard prompts you to connect to the internet to search for a driver.

Select *Not at this time > Next*. Then choose *Install the driver automatically*.

**NOTE:** The driver will not install properly unless SecureAdmin™ has been installed first.

When the driver installation is complete, right-click on the *My Computer* icon and select *Manage > Device Manager*.

Under *Ports* (COM and LPT) you will find the port number associated with your Gadget Serial (e.g. COM3).*

*IMPORTANT:* When registering your product in SecureAdmin™ use this port number.
RS-485

For RS-485 installations, the cable should be run in a daisy-chain configuration (i.e. converter > position 1 > position 2 > position 3, etc.).

Choose one twisted pair of conductors to use for RS-485 TDA (Blue/Black wire - Pin 3 of 28) and RS-485 TDB (Blue wire - Pin 1 of 28). Another conductor should be used for Signal Ground.

**NOTE:** When installing a unit on a network with both legacy and new products, the new software will not detect the older product(s). In these mixed installations, both VeriAdmin™ and SecureAdmin™ must be used.

**IMPORTANT:** A maximum of 31 devices may be installed on the same line. The maximum total cable length is 4000 ft. (1200m). The cable must be dedicated to this installation and not used for any other purpose.
For RS-232 installations, a **female DB9** connector should be used on the cable.

Connect **RS232_TX** (Violet wire – Pin 4 of 28) to the DB9F Pin 2.

Connect **RS232_RX** (Violet/White wire – Pin 2 of 28) to the DB9F Pin 3.

Connect the **Signal Ground** (Black/Red wire – Pin 6 of 28) to the DB9F Pin 5.

**IMPORTANT:** Only one device can be installed in an RS-232 configuration and the maximum cable length is 150 ft. (45m). If the maximum cable length is used, the initial baud-rate must be set to 9600 Bd. If a shorter cable is used, you may try setting a higher baud-rate.
4G devices by default are DHCP enabled.

**NOTE:** SecureAdmin software supports restricted IP address for improved security. This feature allows you to specify which IP addresses are allowed to communicate with the device.
Wiegand Communication

Use 18-22 AWG cable (shielded cable is recommended) in a homerun configuration from each unit to the ACP.

Connect **WIEGAND_DOUT0** (Green wire – Pin 12 of 28) to **ACP Data 0**.

Connect **WIEGAND_DOUT1** (White wire – Pin 14 of 28) to **ACP Data 1**.

Connect **WGND** (Black/White wire – Pin 16 of 28) to **ACP reader common** (0VDC).

**Example Format Information**
- **Type:** Standard 26-bit
- **Alt Site Code and Fail Site Code Range:** 0-255
- **Template ID Number Range:** 1-65535
- **Extended ID Number Range:** N/A
- **ID Start Bit:** 9
- **Length of ID:** 16
- **Site Code Start bit:** 1
- **Length of Site Code:** 8
- **Start Bit:** 0

**IMPORTANT:** By default, the Wiegand output format is not enabled. Wiegand output must be configured before connecting to the ACP. For more information, refer to Section 5 of the Operator’s Manual.

**NOTE:** On installation, the system administrator will be prompted to select either a pre-existing Wiegand file format or create a custom format, and upload it to the unit before the first use. To configure a 3D Face unit to send an alternate Site Code, a custom Wiegand format must be created.
Connection to the ACP

1. Wiegand Lines
   - WIEGAND_DOUT0 - Green Wire
   - WIEGAND_DOUT1 - White Wire
   - WGND - Black/White Wire

2. Communication between 4G devices and SecureAdmin Ethernet or RS-485

**NOTE:** ACP = Access Control Panel
The Morpho 3D Face Reader™ incorporates an internal relay that enables them to operate a deadbolt/door strike directly.

**Example Install**

**WARNING:** The internal relay is limited to a maximum current of 170mA. If the deadbolt/doorstrike draws more than 170mA, damage to the device may occur. If the deadbolt/doorstrike load exceeds 170mA, an external relay must be used.
Connections for External Relay Operation

Connections for Internal Relay Operation

DEADBOLT/DOOR STRIKE

Max Load 170 mA

DC POWER SUPPLY

Snubber Diode

External Relay Contacts

Internal Relay Operation

External Relay Operation

NOTE: Inverted 28 PIN connector
To Navigate to the Login Screen, tap the **Unlock Icon** on LCD.

The default password to the Morpho 3D Face Reader™ is **0000**.

**It is recommended that you change the default password.**
SecureAdmin™ Requirements

PC Workstation

• **1-10 Terminal Installation**
  • Minimum 1GHz Intel® Pentium® 4 or equivalent
  • 1 GB RAM (2 GB recommended)

• **11-100 Terminal Installation**
  • One Quad-Core Processor or equivalent
  • Memory 8-16 GB RAM
  • CD-ROM drive
  • One available USB port
  • Ethernet or COM port
  • 1024 X 768 high color video display

SecureAdmin™ Client

• 10 MB hard disk space minimum

SecureAdmin™ Server

• 25 MB hard disk space minimum

Operating Systems Supported

• Windows Server® 2008
• Window 7 32-Bit and 64-Bit
• Windows 8.1 (64-bit)
• Windows Server 2012 R2 (64-bit)

SQL Server™ 2008 Express Edition

• Minimum of 512 MB of RAM (1 GB or more recommended)
• 1.9GB of free hard disk space

Oracle® 10G Express

• 1.6 GB hard disk space for server
• 75 MB hard disk space for client

Additional Components

• Microsoft® .NET Framework 3.5 requires 500 MB of hard disk space

**NOTE:** Windows 8.1 and Windows Server 2012 (64-Bit) must be up to date, all the updates should be installed. With these Operating System only Microsoft SQL Server will work as Database. And communication over Aux Port is not supported on Windows 8.1 and Windows Server 2012 (64-Bit).
To install the SecureAdmin™ (Client and Server) software, the user must have administrative rights. The software required to install SecureAdmin™ is detected and installed automatically during the setup process.

SecureAdmin™ software is installed by clicking the appropriate buttons on the Install Menu screen.

**IMPORTANT:** The client(s) will not run without the server. While you can have multiple SecureAdmin™ Clients in your installation, only one SecureAdmin™ Server is needed. Make sure that each client in your installation is directed to the target server. If this is a new installation, make sure you install SecureAdmin™ Server first.
SecureAdmin™ Login

The SecureAdmin™ Username and Password are created at the time of installation. They make up the user identification required to log in to the database.

SecureAdmin™ Server identifies the machine on which the database is installed.

The machine’s IP address can be used as the SecureAdmin™ Server name. If the server and client are installed on the same machine, localhost can be used as the SecureAdmin™ Server name.

NOTE: Password must be between 6 to 20 characters long and must contain at least one letter, one number or special character.
1. Click the Register via Server button. The Register via Server dialog box will display.

2. For Ethernet, select the Search Automatically check box. For USB/COM port, select the appropriate port number.

3. Click the Scan button SecureAdmin™ will scan the network for installed devices and display a list.

4. In the list, click the icon of the device you want to register. The Register Device dialog box will display.

5. Click Register. The Device Summary dialog box will display.
SecureAdmin™ Enrollment

New user is entered into the database through the process of “Enrollment”. During this process, as user’s face is scanned and a face-scan template is generated.

To enroll a user, click on Face Enrollment button and follow the directions displayed in the Enrollment Wizard.

NOTE: For more information, refer to Section 3 of the Operator’s Manual.
Enrollment Basics

Operating Morpho 3D Face Reader™ is simple if a few basic guidelines are followed consistently. Use the following recommendations to ensure trouble-free face-scan recognitions:

It is important to center your face and look at the 3D Face LCD screen. The face should be slightly inclined towards the device.

During Enrollment, the Morpho 3D Face Reader™ should be mounted on a tripod vertically so that the height of the device can be adjusted order to capture the best quality template possible.

Enrollment needs to be performed between 600-1000 mm distance, 700 mm is the optimal distance for best performances. Enrollment must be done without glasses.

**NOTE:** While Idemia encourages capturing the core, users must maintain a natural presentation that they can consistently repeat each time during verification.
Enrollment Basics (continued)

During Identification and Verification, it is recommended to choose a mounting height so that the lower limit of a person’s height corresponds to the actual heights of those who will be recognized by the Morpho 3D Face Reader™.

<table>
<thead>
<tr>
<th>Distance from Floor to the Bottom of Mounting Bracket</th>
<th>Person Height Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inches</td>
<td>Centimeters</td>
</tr>
<tr>
<td>30.7</td>
<td>78</td>
</tr>
<tr>
<td>32.7</td>
<td>83</td>
</tr>
<tr>
<td>34.6</td>
<td>88</td>
</tr>
<tr>
<td>38.6</td>
<td>98</td>
</tr>
</tbody>
</table>

**IMPORTANT:** Do not install the device in locations where the face would be exposed to direct sunlight, this can have a negative impact on the products behavior.

**NOTE:** While Idemia encourages capturing the center of the face, users must try to maintain a natural presentation that they can consistently repeat each time during verification.
Enrollment Basics (continued)

Enrollment procedure:
1. Move in front of the device until the Green background is displayed: “Face detected, please wait”.
2. Make sure your face is centered and that it is slightly inclined towards the device. Keep your eyes focused on the LCD screen.
3. Once the message is displayed, do not move and maintain the position until the enrollment is terminated.

NOTE: The progress bar on right will display the progress of the enrollment. Do not move or talk until the enrollment is completed.

Usually, a distance between 600-1000 mm distance is sufficient to ensure a good enrollment for most users. However, for some people the enrollment will only be possible at the optimal 700 mm distance.

In this case, user can use the distance indicator to position himself at 700mm. User must move towards the device until both circles coincide.
Technical Support and hotline

North America
Mail: support.bioterminals@idemia.com
Tel: +1 888 940 7477

South America
Mail: support.bioterminals@idemia.com
Tel: +1 714 575 2973

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Tel: +27 11 286 5855

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Mail: support.bioterminals@idemia.com
Tel: 0120-4699900

Rest of the world:
Mail: support.bioterminals@idemia.com
Tel: +33 1 58 11 39 19

For the latest 3D Face firmwares and SecureAdmin softwares, check https://www.biometric-terminals.com. This website contains all the downloadable contents for 3D face products. To get your log in and password please contact your sales representative.

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